

BALTIMORE CITY COMMUNITY COLLEGE

Mission

Baltimore City Community College provides quality, affordable, and accessible educational opportunities with comprehensive programs that meet the professional and personal goals of students while improving communities in the greater Baltimore area.

Vision

Baltimore City Community College is an innovator in providing quality education for a diverse population of students to meet the challenges in an ever-changing competitive workforce and environment.

Core Values

These core values represent the most important underlying principles and beliefs that are the basis for the vision, strategies, plans, policies, and actions of Baltimore City Community College.

Integrity – unwavering adherence to a strict moral and ethical standard

Respect – showing genuine concern and regard for the dignity of others while practicing civility, accepting, appreciating, and supporting individual differences

Diversity – recognizing, accepting, appreciating, and supporting individual differences and lifestyles

Teaching – impacting knowledge skills, and values that are essential to the success of the individual and growth of the community

Learning – gaining knowledge, skills, and understanding that are useful to the individual and college community by promoting intellectual curiosity

Excellence – providing excellent teaching, student services, customer services and community engagement

Leadership – empowering, nurturing, and inspiring individuals to be leaders in their own sphere.

Professionalism – an acceptable learned behavior that adheres to the highest standard of customer service

GOAL 1:

Student Success

1. Increase fall-to-fall retention rate
2. Increase the number of degrees and certificates awarded
3. Adopt a completion agenda
4. Improve student life experience

GOAL 2:

Community, Business & Industry, and Education Partnerships

1. Increase partnerships that address student, business & industry, training, and workforce needs
2. Develop at least ten new programs that are relevant and meet business and industry needs
3. Ensure the quality and relevance of programs and services
4. Develop and institutionalize student learning outcomes and assessment that address holistic needs of students
5. Increase GED transfers to credit programs

GOAL 3:

Institutional Sustainability

1. Increase non-state revenue to better serve students and the community
2. Ensure the physical plant effectively supports the learning environment
3. Develop an institutional effectiveness and operational efficiency plan
4. Increase credit and noncredit enrollments
5. Ensure a highly qualified employee workforce
6. Assess and improve college climate

GOAL 4:

Technology

1. Implement an industry standard IT infrastructure
2. Implement a college-wide IT administrative system to more efficiently and effectively serve students, staff, and the community
3. Implement best practices in teaching and learning with state-of-the-art technology to improve student success
4. Develop and implement a comprehensive college-wide technology replacement program