INTRODUCING THE NEW FINANCIAL AID SYSTEM
New Automation, Tracking & Functionality

FREQUENTLY ASKED QUESTIONS

1. Why did BCCC replace its Financial Aid System?
   The Financial Aid Office has been anticipating implementing a new system that would allow them to automate processes, increase departmental efficiency and functionality, all while ensuring that the College remains compliant with federal, state, and College requirements.

2. What are some key benefits for students?
   The new financial aid portal provides students self-service options such as tracking their financial aid progress and electronic signing.

3. Where do students access the new financial aid portal?
   Beginning April 1st, students can access the new financial aid portal through their MYBCCC account, which gives single sign-on access to Canvas, Panther Portal, and Student Email.

4. How can students get questions answered after the new financial portal launches?
   Students should be directed to Student Help Desk at 410-462-7411. This is the open computer lab located in LSB Room 260.

5. Where do students go to review or update their accounts for the 2020/2021 award year?
   Students should use the new financial aid portal, accessible through MYBCCC, to process aid for the upcoming 2020/2021 academic year.